

NOEL CHADWICK LTD CAR PARKING FACILITIES

INFORMATION

There are two car parks in total. The first comprises only a handful of spaces, and is located directly adjacent to our shop and 1817 cafe bar/restaurant. The second is larger - comprising roughly 30 spaces - and can be reached via a second entrance, or by driving through the first car park.

These are PRIVATE car parks, a fact stated on a number of clearly visible signs. Also, large signage on the first and second car parks state (respectively):

"Car park for customers using shop & restaurant only"

and

"This car park is smaller than our customers' requirements. Please remove your vehicle when you have finished shopping with us, as did the last customer"

In other words, the car parks are provided only for customers who shop or dine at Noel Chadwick Ltd. As soon as customers leave the shop or 1817 cafe bar/restaurant, they are required to remove their vehicles immediately so that other customers can park.

FAQs (FREQUENTLY ASKED QUESTIONS)

Here are answers to some frequently asked questions about the car parking facilities:

WHO OWNS THESE CAR PARKS?

Contrary to popular belief, Noel Chadwick Ltd owns these car parks and the land that they are built on. Noel Chadwick Ltd is also responsible for meeting all the costs incurred in maintaining them.

WHO CAN USE THESE CAR PARKS?

These car parks are provided solely for customers of Noel Chadwick Ltd - no one else.

I'VE JUST SHOPPED/EATEN WITH YOU SO I'M ENTITLED TO LEAVE MY CAR AND SHOP ELSEWHERE IN THE VILLAGE - RIGHT?

WRONG. As soon as customers leave our shop or 1817 cafe bar/restaurant, they have effectively finished shopping or dining with us. So, they must remove their vehicles immediately - just as the last customers did for them.

Some people who park think it's acceptable, for example, to sit at a table in 1817 with a coffee - on their own, for over an hour - while their partners spend money in other shops on the village High Street. We treat this as an abuse of our hospitality and our car parking facilities. Those people who are identified doing this will be politely asked to leave our premises.

I'M GOOD FRIENDS WITH 'ONE OF THE CHADWICKS', AND HE/SHE SAID IT WAS OKAY TO PARK FOR AS LONG AS I WANT

This is an old chestnut! The reality is that none of the Chadwick family who work in the business give permission for any customers to leave their vehicles and visit elsewhere. To re-iterate, our car parks are provided for customers who shop or dine with US. As soon as customers have finished shopping or dining, they MUST remove their vehicles IMMEDIATELY to enable other customers to park.

OH COME ON! I CAN SEE LOTS OF FREE SPACES - WHAT'S THE PROBLEM?

Quite simple. These are private car parks and they belong to Noel Chadwick Ltd. They are not provided for the convenience or profit of other businesses in the village. None of the businesses contribute to their up-keep, so we have to finance this entirely through our own profits.

BUT YOU HAVE ALWAYS ALLOWED PEOPLE TO PARK AND VISIT OTHER BUSINESSES IN THE VILLAGE - WHAT'S CHANGED?

No, we have never allowed this. We have, however, turned a blind eye in the past.

Unfortunately, this generosity has been (and is being) severely abused, and has started to affect our customers' abilities to shop with us. This is totally unacceptable. Therefore, we are now taking measures to stop people parking and visiting elsewhere in the village.

You may be interested to learn that NOT ONE BUSINESS in the village supported our proposal to extend our car parks, which we were going to develop at our own cost, on our own land, for the benefit of residents and businesses alike.

SO, WHERE DO I PARK IF I WANT TO SHOP ELSEWHERE IN THE VILLAGE?

Our advice is to contact the businesses you wish to visit before you make your journey, and ask them for information about their own car parking facilities, or for directions to suitable public car parks.

ARE YOU GOING TO EMPLOY SOMEBODY TO MONITOR THE CAR PARKS?

Yes. We have implemented manned-patrols of the car parks at all times. This has already had a very positive impact on keeping car park spaces free, which - in turn - is helping our customers to park more easily and confidently.

If you would like more information, please visit our Web site: www.noelchadwick.co.uk